

Classroom Care - Complete Peace of Mind

Our premium ICT support service for Primary Schools.

Unlimited onsite and offsite ICT support with flexible payment options.



- Unlimited support from qualified ICT experts helps you to maintain your existing equipment and to keep everything running smoothly.



- Unlimited support for one fixed annual cost allows you to budget your technology spending in advance, and flexible payment options make budgeting easier.



- “All you can eat” type service to cover all requests and requirements on the installed equipment.



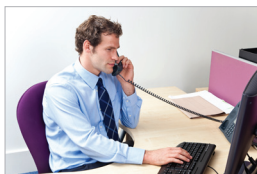
- Next day onsite response.



- Procurement support for ICT equipment and expert assistance with third party software vendors.

- Parts supplied when necessary but chargeable if the equipment is outside warranty.

What do onsite and offsite mean?



Offsite Support

Unlimited support from our qualified team of helpdesk engineers who can resolve 80% of issues remotely. The engineer will resolve the issue either by discussing it with you over the phone, or by using remote management tools to take control of your equipment. If the issue cannot be resolved remotely, an engineer will be dispatched to your site.



Onsite Support

Unlimited support at your school from one of our qualified on-the-road engineers who will take a hands-on approach to resolving any issues with your equipment.